

S.O.A.R. Program (Support, Outreach, And Re-Entry)





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Collaborating Partners

- The Baltimore City Health Department (BCHD) collaborated with The Maryland State Division of corrections, Department of Public Safety and Correctional Services (DPSCS) to promote the continuation of care for HIV-infected individuals that are re-entering into the Baltimore EMA
- BCHD funds sub-recipients under Part A Minority Aids Initiative (MAI) grant



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MAI Outreach

Ryan White Grantee Prison Release Program provides funding to four (4) sub-recipients:

- Johns Hopkins HIV Women's Health (JHU)
- University of MD JACQUES Initiative (JI)
- Park West Health Systems (PW)
- Total Health Care (THC)



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How It Works

- The S.O.A.R. Program Coordinator at BCHD receives the request/ referrals for assignments from corrections department (DPSCS)
- Sub-recipients begin providing pre-release services as early as six (6) months prior to an individual's release date
- Sub-Recipients provide medical, supportive, and social services



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Identified Clients

- The S.O.A.R. Program Coordinator will assign the inmate to one of the sub-recipients.
- The MAI sub-recipient will conduct at least two pre-released visits with the inmates to plan for discharge.



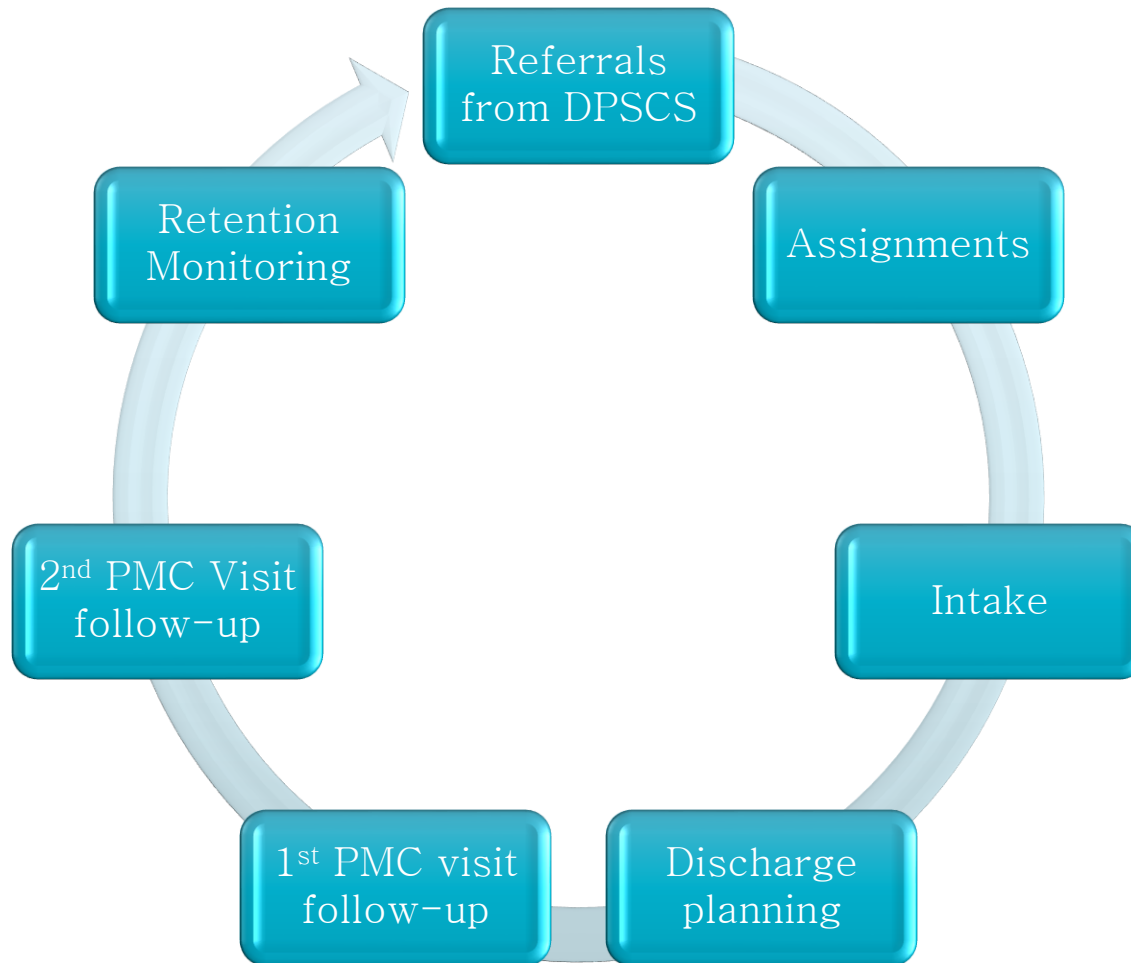
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S.O.A.R. Client Model

- Clients are followed for at least two confirmed HIV related medical services appointments at least 60 days apart after release.
- Each assigned client successfully closed out will be placed on retention monitoring for six (6) months to continue review of the clients viral load suppression, and other supportive and social outcomes.
- Clients are referred to BCHD Outreach team when:
 1. Sub-recipient is unable to locate the client within twenty (20) days after release.*
 2. Client is lost to care, i.e out of care, greater than six (6) months.*



Process & Flowchart



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Regions Served

The sub-recipients under the SOAR program grant serves clients in 5 regions throughout Maryland:

- Baltimore Region (10 facilities)
- Cumberland Region (2 facilities)
- Eastern Region (4 facilities)
- Hagerstown Region (3 facilities)
- Jessup Region (9 facilities)

Note: Facilities include all Detention and Correctional locations throughout the state of Maryland



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Correctional Facilities Locations



Click here for a map of
**Maryland Correctional
Facility Locations**



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S.O.A.R. Population Data

Total clients n=681

547 clients – Open/ Not Closed Status

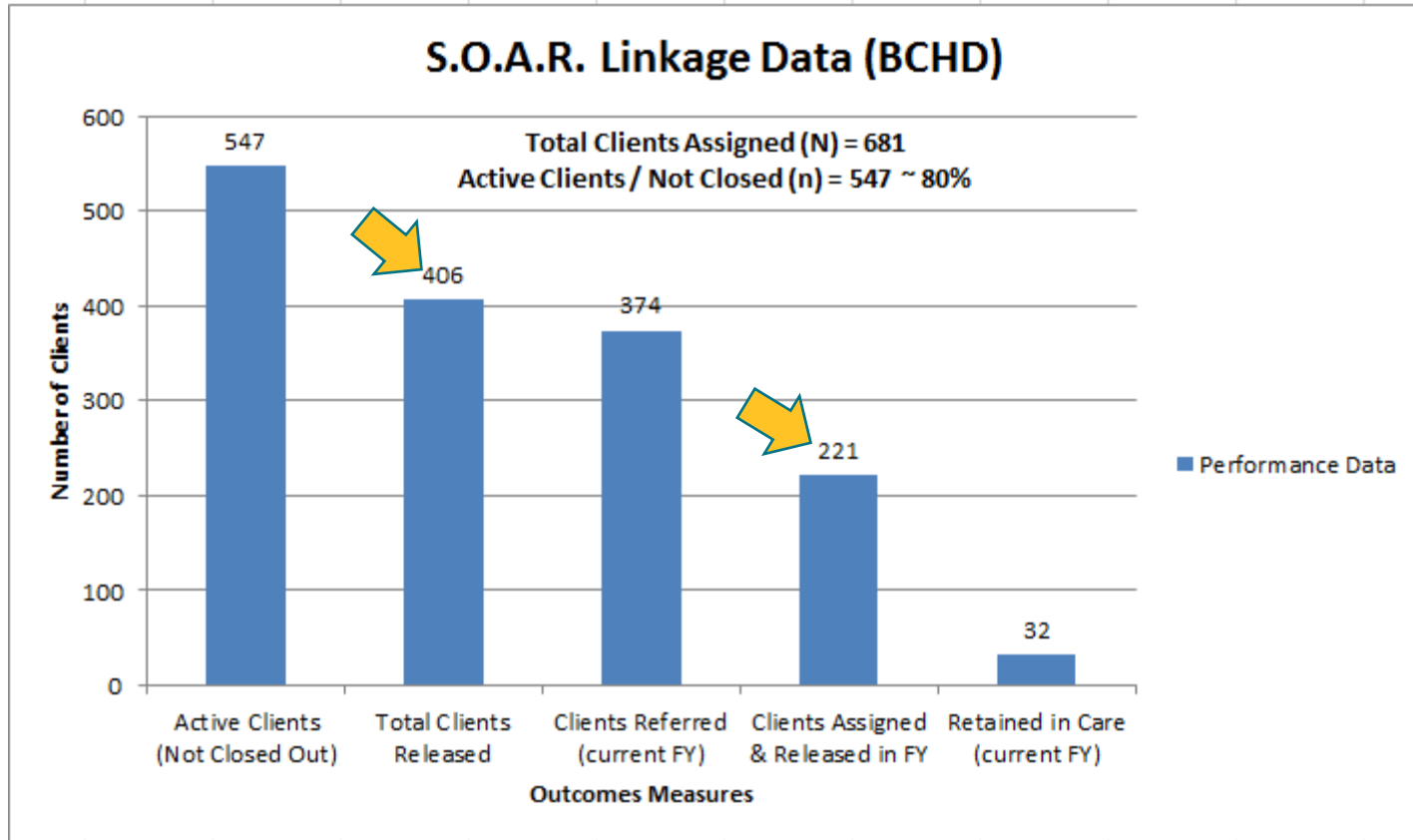
374 (55%) referred during fiscal year
Between 03/01/2018 – 02/28/2019 by DPSCS

134 client closed out

Note: 86 (65%) were closed during the fiscal year



Linkage & Retention Outcomes



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Dual Diagnosis

- Of the 681 clients assigned there were 182 clients diagnosed with Hep-C (HCV)
 - Note: 92 of the 182 were diagnosed during the last fiscal year (03/01/2018 – 02/28/2019)
- HCV is tracked to help link clients with any co-morbid conditions to medical care



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Program Challenges and Limitations

Some of the current challenges/ barriers for S.O.A.R. include:

- Timely data collection and reporting
- Receiving the referrals from DPSCS prior to participants being released
- Revolving door incarceration and release
- Limited or non-existent follow up contact information



Future Programmatic Direction

Next steps for S.O.A.R. include:

- Continue training and support with sub-recipients for reporting data
- Transition from tracking clients' data in Excel to CAREWare
- Work with Quality Management team at BCHD to conduct a PDSA project



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Discussion

Questions



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Thank you for your time!

For more information contact

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