

Independent Living Foundation Responses
Questions from June 17, 2014 Data Panel to Planning Council

- 1) **Is there a waiting list for oral health care?** RW has been more than fair to our office, they have allowed us to help our wonderful Ryan White patients with their oral health needs. We are very honored to have so many RW visits per week (100-120). RW has many very deserving agencies that need assistance. We try to be fiscally responsible , but sometimes our patients need immediate care and we have to over utilize our fund to make sure our patients are safe. For instance, this first quarter (March, April, May, June)- we have utilized 99% of our partial award funds as of May 31 – therefore we will have to put our June patients on a waiting list- however we ALWAYS treat our emergency patients.
- 2) **Do you have any issues with accommodating new clients?** We love accommodating our new clients- we try to see any new patient within 24 hours- we then arrange our patients in an order of care format- and treat the patients accordingly.
- 3) **Preventive care is stressed for oral health. Once patients have been seen, what percentage return for preventive care?** You are correct, Preventive care is always a priority, we emphasize home care on each visit, and try our best to get every patient in a preventive care program. The exact percentage would be difficult to ascertain, but I would say it is 50% We try to emphasize to the patient that in the end good oral health care is in their hands.